

## How to pay rent

### **Paying your rent**

- Rent can be paid weekly or fortnightly.
- Rent must be paid in advance.

### **How to pay your rent**

#### **Centrepay**

Regular payments can be automatically deducted from your Centrelink benefits using Centrepay Deductions.

- Centrepay Deduction Service is free, quick and easy
- You can start or change a deduction at any time
- You will need your Tenant Reference Code from NCCH
- You will also need NCCH's Centrelink Reference Number – 555 012 631C

#### **Direct Deposit**

You can set up a regular electronic transfer from your account to NCCH

NCCH Bank details:

Account name: North Coast Community Housing

BSB: 032 536

Account Number: 438432

Bank: Westpac

Reference: Your NCCH Tenancy Reference Number

#### **EFTPOS**

- You can pay rent at your local branch via EFTPOS.
- You can pay rent over the phone via EFTPOS by calling your local branch.

Please note we do not accept cash.

#### **Cheque or Money Order**

- To be made out to "North Coast Community Housing Company".
- Address and name to be written on back of cheque/money order.
- Can either be posted or taken in your local branch

# How to pay your rent

## Deposit Book

- Deposit book to be requested through your Tenancy Manager
- NCCH will give you a bank deposit book which allows you to deposit rent into the nominated NCCH bank account.

**For security reasons, we do not accept cash payments at any of our offices.**

*Providing homes, Improving lives, Strengthening communities*

[www.NCCH.org.au](http://www.NCCH.org.au)

HOUSING our local communities

**ncch**  
north coast community HOUSING