



- [Transitional tenancies](#)
- [Eligibility](#)
- [How To Apply](#)
- [Our partners](#)
- [Becoming a tenant](#)

## Lismore Branch

Level 1  
107 Molesworth Street  
PO Box 145,  
Lismore NSW 2480  
P: (02) 6627 5300  
F: (02) 6622 4261

## Tweed Branch

Units 9 & 10  
2 Blundell Boulevard  
PO Box 6423  
Tweed Heads South NSW 2486  
P: (07) 5523 5800  
F: (07) 5513 0337

## Grafton Branch

119 Pound Street  
PO Box 948,  
Grafton NSW 2460  
P: (02) 6642 9100  
F: (02) 6643 2569

[info@ncchc.org.au](mailto:info@ncchc.org.au)

ACN: 002-685-761  
ABN: 97 002 685 761

## Transitional tenancies

Transitional housing operates on short to medium-term tenancies, usually for a minimum period of 3 months and sometimes up to 18 months.

The aim of transitional housing is to provide safe and affordable accommodation combined with support from our nominating agencies. This program can assist people to begin to address any issues that may have contributed to their situation; and work towards re-establishing secure housing as soon as possible.

NCCH manages approximately 50 properties which are used for crisis and transitional accommodation. A mix of units and houses are provided for young people, single people, couples and families.

## Eligibility

Transitional housing is for people who are homeless or at risk of homelessness. Being “homeless” can include;

- staying in crisis, refuge or emergency accommodation;
- staying with friends and family temporarily;
- escaping domestic violence;
- leaving institutions, or other situations where current housing is inappropriate or unsafe.

In order to be eligible for transitional housing, a tenant must generally be at least 16 years of age.

## How to Apply

All of our transitional housing properties are managed in partnership with local support service providers. Our partners have “tenant nomination rights” for all vacancies that occur under the Program.

Our partners also provide support for our tenants while they are transitional housing tenants.

## Our partners

Our major nominating partner is [Connecting Home](#).

*Connecting Home* works with people who are homeless, or at risk of homelessness, to achieve long-term housing goals, whether that is supporting people to reconnect with their families or to find secure accommodation options. It provides early intervention and prevention, engaging people prior to crisis to ensure people stay housed.

The primary target groups for our partnership with Connecting Home are

- Younger people (16 - 24); and
- People with complex needs.

Connecting Home can be contacted on 1800 042 310.

We also have other transitional housing partners, including *OTCP* which assist single Aboriginal people at risk of homelessness.

The *Lismore Rough Sleepers Project* provides short-term accommodation of 3-6 months for homeless people in the Lismore LGA (See our [Rough Sleepers factsheet](#) for more information).

## Becoming a tenant

Once nominated, NCCH commences the tenancy establishment process with the client. The tenant is provided with a *fixed-term agreement*, of not more than 6 months, and has all the protections of the Residential Tenancies Act during their tenancy with NCCH.

Our partner agency provides ongoing support to the client until they are successfully transitioned out of the program.

## More information

Please contact the [NCCH Housing Response Unit](#) on (02) 6627 5300.