

Local Flood Recovery Centres



The Flood Recovery Centres have a range of government and support services available for people impacted by the floods. We encourage you to access your local Centre for face-to-face support.

Ballina

Ballina Surf Club, Lighthouse Beach
Parade, East Ballina

- Open 7 days a week: 9am to 5pm
Flood Recovery Shuttle available

Casino

Casino Community and Cultural Centre,
35 Walker St, Casino

- Open: Monday to Friday: 9am to 4pm
- Open: Saturday: 8:30am to 1:30pm
Flood Recovery Shuttle available

Evans Head

Evans Head Rec Hall, Kirkland Court, Evans
Head

- Open: Monday to Saturday: 10am to 4pm
Flood Recovery Shuttle available

Grafton

32 Prince Street, Grafton

- Open: Monday to Friday: 9am to 4pm
- Open: Saturday: 9am to 12pm

Kyogle

131 Summerland Way, Kyogle

- Monday, Tuesday, Thursday and Friday:
9am to 5pm
(Closed Wed, Sat, Sun)

Lismore

Southern Cross University – Block V,
Military Rd, East Lismore

Open

- Open 7 days a week: 9am to 4:30pm
Flood Recovery Shuttle available

Maclean

50A River St, Maclean

- Open Mon to Fri: 9am to 4pm
- Open: Saturday: 9am to 12pm

Mullumbimby

Mullumbimby Civic Memorial Hall
55 Dalley St, Mullumbimby

- Open Mon to Fri: 9am to 4.30pm
- Open: Saturday: 9am to 2pm

Free transport is available to and from
the centre.

Phone 1300 875 895 to book your trip

Murwillumbah

Murwillumbah Civic Centre, 10-14
Tumbulgum Road, Murwillumbah

- Open Mon to Fri: 9am to 5pm



51 Wyrallah Food Hub Lismore

51 Wyrallah Road is a community service providing free supplies to those flood affected.

- Open: 7 days - 9am-5pm
- 51 Wyrallah Road, East Lismore
- Non-perishable foods
- Clothing and shoes
- Cleaning products
- Toiletries



Listening Space Mullumbimby

The Mullumbimby Neighbourhood Centre is offering FREE counselling services in their Listening Space. Professionally qualified (trauma & general) counsellors are available.

- Open: Mon-Fri - 9am-3pm

Please call **6684 1286** or email: communityhub@mdnc.org.au to access this service.



Love Thy Neighbour Donations

Love Thy Neighbour is a dedicated page that is providing support, donations & information to the community for all our flood effected families & communities.

- Reach out for support via their Facebook Page or Text Message: 0499 992 104

Replacing ID, licences and personal documents after floods

If your identity, licences, certificates, permits, registrations or documents are lost or damaged in floods and severe weather, you can apply for FREE replacements.

Visit your local Flood Recovery Centre for help with the application process or call Service NSW on **13 77 88**.



Applications Open for Back Home Grant

The NSW Government's Back Home grant is now open which includes payment up to \$5,000 per property for the replacement of essential household items affected by the recent floods.

- This is only available to renters and owner/occupiers.
- The property must be assessed as damaged, destroyed or uninhabitable by the SES.
- The owner or renter must be uninsured or unable to claim insurance.

Please note Low-income earners who are successful in applying for the Disaster Relief Grant (DRG) are unable to apply for the 'Back Home' grant. However, anyone who doesn't qualify for the DRG can apply for the Back Home.

Visit online to apply: <https://www.service.nsw.gov.au/transaction/apply-flood-recovery-back-home-grant>