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Who we are

NCCH provides long term affordable housing to people on low to moderate incomes. We are funded by the State Government and are both a nationally accredited and NSW registered Community Housing Provider.

North Coast Community Housing is the largest Community Housing provider on the North Coast of New South Wales.

We manage over 900 properties from three regional offices in Tweed, Lismore and Grafton under a variety of programs including a Headleasing Program (see below). NCCH has been successfully managing properties and tenancies since 1983 and has experienced continuous and substantial growth since then.

How our headleasing program works

Our headleasing program involves renting a property directly from a private landlord and then subletting the property to a client of NCCH.

Our lease with you will be the standard residential tenancies agreement used in NSW. We then become your tenant and therefore have all of the same obligations that any tenant in NSW has.

We will also have a separate agreement in place with our client. However our agreement with you is known in law as the “superior lease”. This means that both NCCH and our tenant are bound by all the conditions we agree with you.

We currently have more than 160 separate headlease agreements with property owners throughout the North Coast of NSW.

Who to contact

If you have a property available and are interested in discussing our headleasing program further, please contact your closest NCCH office.

The advantages of having NCCH as your tenant

Some of the key points that we are able to offer are the following:

- We pay a fair market rent for the property.
- We pay the rent to you by electronic deposit directly to your bank account.
- Payments are made monthly and in advance.
- We also pay any other required charges directly to you, e.g. water usage or repairs considered our responsibility.
- We take no agent or commission fees from you.
- We pay the full bond for the property.
- Our tenants are strictly selected according to procedures demanded of us by our funding bodies.
- Regular inspections of properties are undertaken and we complete initial and final condition reports for the property.
- Your property will be returned to you at the end of the lease in a similar condition (less fair wear and tear) as at the commencement of the lease.
- We employ staff who understand the legal obligations of tenants and landlords in NSW and will ensure that the tenancy is professionally managed.
- Our staff directly manage all reports of required property repairs from the resident and ensure that only those repairs considered the legal liability of property owners are referred to you.

We also offer the opportunity for you to use our registered local and licensed tradespeople to have any required work completed at the property. We know this service is often a great convenience for some property owners who do not live locally.

Lismore Branch

Level 1
107 Molesworth Street
PO Box 145,
Lismore NSW 2480
P: (02) 6627 5300
F: (02) 6622 4261

Tweed Branch

Units 9 & 10
2 Blundell Boulevard
PO Box 6423,
Tweed Heads South 2486
P: (07) 5523 5800
F: (07) 5513 0337

Grafton Branch

119 Pound Street
Grafton NSW 2460
PO Box 948, Grafton
P: (02) 6642 9100
F: (02) 6643 2569

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Providing homes, Improving lives, Strengthening communities

